



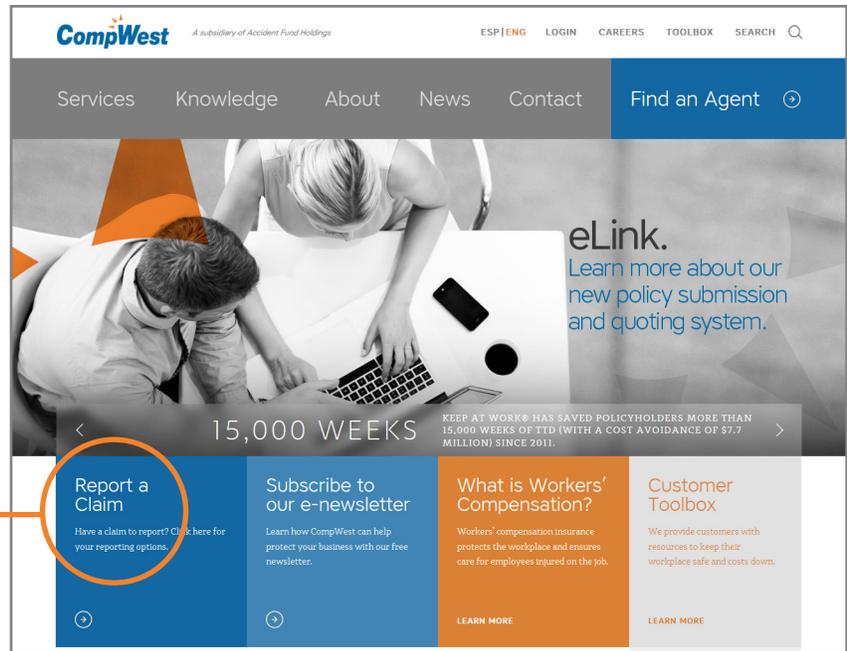
# How to Report Claims

To make it easy for our customers to report workplace injuries, and to expedite the claims process, CompWest Insurance Company has an online system for reporting claims. Below are simple step-by-step online reporting instructions for California claims. For all other claims, call 888-709-3651 or fax your claim form to 866-506-5800.

CompWestInsurance.com  
1-888-CompWest



CompWest Insurance Company is a member of AF Group. All policies are underwritten by a licensed insurer subsidiary of AF Group.



- 1 Go to [CompWestInsurance.com](http://CompWestInsurance.com) and click on “Report a Claim”
- 2 Click on the link that says, “Click here to report a claim online” (Please note: The first time you report an injury online, you will need to have your [company tax ID number](#).)
- 3 After the initial reporting, you will be provided a password to use for any subsequent reports of injuries. You can change the password anytime.
- 4 Complete the online questionnaire, which will ask you several simple questions (they are similar to the questions on Form 5020 — Employer’s First Report of Injury).
- 5 A complete copy of the 5020 Form will be sent to you via email, along with a letter containing the claim number and the name of your customer service examiner.

At CompWest, caring for injured workers is one of our highest priorities. It starts with personal and immediate contact to establish a supportive relationship, which falls in line with our Workers’ Compensation with Care® philosophy. We believe that providing this level of care is about doing the right thing for the injured worker in a smart and efficient way.

For more information, go to [CompWestInsurance.com](http://CompWestInsurance.com).

