



Workplace Safety for Bellhops

Bellhops are an essential part of the hospitality service experience. Keeping them safe at work may seem like a foregone conclusion, but they must be trained and provided with the proper tools in order to ensure the best possible service at your facility.

- Ensure that bellhops are properly trained in lifting and carrying luggage.
 - Face the load
 - Bend at the knees
 - Get a good grip
 - Get help if needed
- Bell carts must be available and in proper working condition, especially wheels and casters.
- Have damaged or faulty carts repaired or replaced.
- Stack the luggage properly and as stable as possible.
 - Heaviest and largest items on the bottom
 - Don't stack the load above eye level
- Carts must have plenty of room to fit comfortably in

the elevator and hallway, as to not block the path in case of an emergency.

- When moving luggage, check ahead for any obstructions or trip hazards.
- Pay attention to the condition of the floor, carpet, or tiles, as they should be clean, dry, and secure.
- Bellhops must wear non-slip shoes with a closed toe.
- If working outside, bellhops may be prone to heat exhaustion. Ensure they take frequent breaks and drink plenty of water.

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